

# Maricopa

Consolidated Domestic Water Improvement District

PO Box 209, Office: 45290 W Garvey Ave, Maricopa, AZ 85139

Phone: 520-568-2239 Fax: 520-568-2185, Emergency: 520-757-0551 Email [Office@Maricopaconsolidated.org](mailto:Office@Maricopaconsolidated.org)

Hearing Impaired Customer Service: AZ Relay Service: 1-800-676-3777 or (711) / Servicio al cliente con problemas de audición: AZ Relay Service: 1-800-676-3777 o (711)

Name/Nombre: \_\_\_\_\_ Telephone/Telefono: \_\_\_\_\_  
Print

Landlord/Dueño: \_\_\_\_\_ Rent: \_\_\_\_\_ Own: \_\_\_\_\_  
Name-Nombre/Telephone-Telefono

Service Address/ Dirección de Servicio: \_\_\_\_\_

Mail Address/Dirección de Correo: \_\_\_\_\_  
( If different from service address-Si es diferente de la dirección de servicio )

City/Ciudad: \_\_\_\_\_ State/Estado: \_\_\_\_\_ Zip/Código postal

Email/Correo Electrónico: \_\_\_\_\_  
 Yes, Please email my bills/ Si, Por favor envíe mis cuentas por correo electrónico

Race-Ethnicity/ Raza-Etnicidad:  White,  Hispanic,  African Am.,  Indian,  Asian/Pacific Islander, Other: \_\_\_\_\_

**\$150.00 Deposit Total for the following: \$20.00 Service Fee (Non Refundable) & \$130.00 Deposit**  
*(Refundable upon vacating with timely payments. If late 4x's within 1 yr., refunds made at Districts discretion.  
If service is shut off 3x's in 6mo. there is a \$55 Service Reinstatement fee.)*

**Account billing is on last day of the month and is due by the 20<sup>th</sup> of the following month**  
**La facturación de la cuenta es el último día del mes y se vence el 20 del mes siguiente**

Turn on of Water Service – Customer, owner or designated representative must be present at time of Water Turn on.  
Al conectar el Servicio del Agua – El cliente, propietario o representante designado debe estar presente en el momento de abrir el agua.

Agreed Start date/ Fecha de inicio: \_\_\_\_\_ Time Frame/ Hora: \_\_\_\_\_

If the customer's valve is determined to be inaccessible or faulty, the meter will be turned off and the customer notified. A new date and time frame must then be set with District staff to turn on services. Si se determina que la válvula del cliente es inaccesible o defectuosa, el medidor se cerrara y el cliente sera notificado. Una nueva fecha y hora debe ser programada.

Waiver of District Responsibility / **Renuncia de Responsabilidad del Distrito**

No customer, land owner or designated representative will be present during agreed date & time frame of turn on, and therefore the District is released of responsibility for loss of resources or property damage caused by leaks occurring at or after time of turn on. I understand if no one is present at the time of turn on, the field staff will turn on the district service meter without any liability to the district. Si el cliente, propietario de la tierra o el representante designado no están presentes durante la fecha y hora acordada para conectar el servicio.

I hereby apply for water service at the address above under the terms and rates approved by the Board of Directors, and agree to pay for same as due. / Por la presente solicito el servicio de agua en la dirección que figura más arriba según los términos y las tarifas aprobadas por la Junta Directiva, y acepto pagar por la misma cantidad debida.

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**SERVICE INFORMATION: \*Copy of Photo ID required. Previous Balance must be paid in Full at time of new service connection.**

Service start date: \_\_\_\_\_ Previous Balance: \_\_\_\_\_ Account #: \_\_\_\_\_  
\$150.00 Deposit Total in the following: Cash / Check / CC Total Paid: \_\_\_\_\_

District Signature: \_\_\_\_\_ Deposit Date: \_\_\_\_\_



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## **TERMS AND CONDITIONS OF SERVICE FOR MARICOPA DOMESTIC WATER IMPROVEMENT DISTRICT**

1. Water furnished to a property by the District shall be used only on the customer's premises and shall not be resold, or diverted to any other premises. During critical water conditions, as determined by the District, the customer shall use water only for those purposes specified by the District. During emergency water conditions, as determined by the District, the customer shall use water only for those purposes specified by the District. Disregard for this section shall be sufficient cause for refusal or termination of water service.
2. Each land owner/customer shall be responsible for installing & maintaining all facilities on the customer's side of the point of delivery in a safe & efficient manner & in accord with the rules of the AZ D.E.Q. Each customer shall be responsible for safeguarding all District property installed in or on the customer's premises for the purpose of supplying water to that customer. Each customer shall be responsible for payment for any damage to District facilities resulting from that customer's unauthorized breaking of meter seals, or interfering with, tampering with or bypassing the District meter serving that premises.
3. All bills for water service are due and payable when rendered. Any payment not received within (20) days from the date the water bill was rendered shall be considered delinquent. Failure to receive water bills or notices which have been properly placed in the United States mail shall not prevent such water bills from becoming delinquent nor relieve the customer of his or her obligations therein. If water service is to be re-established within a twelve (12) month period at the same service location for a customer, or for any member of such customer's household, payment of a non-refundable service re-establishment charge is required. In addition, if service was terminated by the District for failure to pay a delinquent balance, then payment of the delinquent balance plus a service reconnection for delinquency charge will also be required. Payment of the applicable charges will be required as a pre-condition to the re-establishment of service and is to be made at the time of application for re-establishment of service.
4. Each land owner who rents out a home or a business is liable for the delinquent amount left by the former tenant. The District will attempt to contact and collect from the former tenant for a 30 day period. The land owner will then be required to pay the delinquent amount and any fees that apply. New tenants or new owners will not be allowed to start service at the property until any previous balance of the land owner or tenant is paid to the District. The owner is not required to pay an additional deposit for reinstating service in their own name for cleaning or maintaining of the premises. The land owner will be billed a basic service fee and cost of water usage at the regular rate plus tax.
5. Lien Procedures apply when a service is disconnected for Non-Payment, and the District has attempted to collect for a 30 day period. An interest fee of 1.5% per mo. will apply for accounts 30 days past due. A letter to the Tenant and or Land owner will be sent informing them of the intent to commence Lien Procedures. The Landlords/Property owners are ultimately responsible for the cost of services rendered to their property. When the delinquent amount is not paid after the collection period, a Claim of Lien for Real Property by the District will be submitted to the Pinal County Recorder. The meter will then be locked and no further monthly fees will be accrued on the account. The claim will be released when the delinquent balance is paid in full. New Account Establishment fees will then be required for new land owners or tenants.
6. The District is allowed to recover a fee, at a rate on file and approved, for each instance where a customer tenders payment for water service with an insufficient funds ("NSF") check. When the District is notified by the bank that there are insufficient funds to cover the check tendered for water service, the District will require the customer to make payment in cash, by money order, certified check, or other means which guarantee the customer's payment to the District. A customer who tenders an NSF check shall in no way be relieved of the obligation to render payment to the District under the original terms of the water bill nor defer the District's provision for termination of water service for nonpayment of water bills.

**Disponible en Español**